



City of Lincolnton Announces Partnership to Offer Warranty Coverage to Homeowners

The City of Lincolnton has partnered with Service Line Warranties of America (SLWA) to offer multiple warranty coverage options to Lincolnton homeowners.

Many homeowners are not aware that repairs to the exterior water service or sewer/septic lines that run between your home and the public utility connection are the **responsibility of the homeowner**.

Water service and sewer/septic lines are subjected to changing soil conditions, ground shifting and corrosion – which may cause a breakdown without warning, leaving the homeowner responsible for the cost of repair or replacement. Replacement of these lines can be expensive – costing the homeowner thousands of dollars in unforeseen expenses.

Homeowners who choose to purchase the *optional* coverage will have access to a 24/7, 365-day-a-year emergency repair service hotline to schedule a repair. Once the homeowner has made a service call, SLWA will take care of your covered repair by dispatching a local, licensed, and insured plumber or electrician to the home. SLWA will pay the bill directly with no deductible to the homeowner.

This *optional* coverage is part of the National League of Cities Service Line Warranty Program by HomeServe, provided at no cost to the City. The City Council approved the partnership during its Council Meeting held on June 26, 2025.

SLWA is an independent company, separate from the City of Lincolnton, and an administrator of home emergency repair solutions to homeowners nationwide.

You can find more information on our website here: www.lincolntonnc.org